

Meeting Title	Board of Directors		
Date	20 May 2021	Agenda item	Bo.5.21.14

## Learning from Covid

Presented by	John Holden, Director of Strategy and Integration		
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Lead Director	John Holden, Director of Strategy and Integration		
Purpose of the paper	To provide Board members with the 'Learning from Covid' report for comment		
Key control			
Action required	To note		
Previously discussed at/informed by	Executive Team Meeting on 10 May 2021		
Previously approved at:	Committee/Group	Date	
	Not applicable		

### Key Options, Issues and Risks

In February 2021, the Executive Team agreed an approach to commemorate/reflect on the COVID-19 pandemic, including artwork by local students, and an online display of artefacts with accompanying narrative. One strand of this work was to publish a report on how BTHFT has learned from its experience during the pandemic, and how these lessons would be carried forward. The intention is to publish this report alongside the Trust's Annual Report in summer 2021. A working draft of this report titled 'Learning from Covid' is attached for the Board of Directors to note and comment.

*It's important to note this is a draft text version of the report with more work to do get the right balance of detail and description, some further contributions awaited,. and of course photographs, graphics, hyperlinks and design work to format the final document ready for publication.*

The report aims to highlight how the Trust prepared, responded to and learned from the pandemic. In particular we want to spend some more time working on the "lessons learned" to ensure this exercise is value adding, not just a commentary on what happened. We would also like to include more "vignettes" – illustrative case studies which stand out from the main text, showcasing how our people lived the Trust values.

The next steps for the report are –

- Revise the report with feedback from the Executive Management Team and Board of Directors by the end of May 2021
- Finalised text provided to Communications and Medical Illustration teams at the end of May/early June (to include pictures, graphics and revise the formatting)
- Potential opportunity to share the document with the Council of Governors before publication
- Final version to be published alongside the Trust's Annual Report (which is due to be laid before Parliament in July although national guidance remains "to be confirmed" so timing is not yet fixed) Learning from Covid report to be published as a standalone document on the Trust website, and any additional distribution/comms to bring it to wider attention.

### Recommendation

Board of Directors is asked to note the plans for publication of a "Learning from Covid" document as part of our overall approach to remembering and reflecting on the pandemic, and to provide any feedback on the document e.g. –

- What works well

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- What needs amending
- How it could be improved
- Any other relevant feedback regarding timings, content and considerations for format

Risk assessment						
Strategic Objective	Appetite (G)					
	Avoid	Minimal	Cautious	Open	Seek	Mature
To provide outstanding care for patients						
To deliver our financial plan and key performance targets						
To be in the top 20% of NHS employers						
To be a continually learning organisation						
To collaborate effectively with local and regional partners						
The level of risk against each objective should be indicated. Where more than one option is available the level of risk of each option against each element should be indicated by numbering each option and showing numbers in the boxes.	Low		Moderate	High	Significant	
	Risk (*)					
Explanation of variance from Board of Directors Agreed General risk appetite (G)						

<b>Benchmarking implications (see section 4 for details)</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>
Is there Model Hospital data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Is there any other national benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Is the Trust an outlier (positive or negative) for any benchmarking data relevant to the content of this paper?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

<b>Risk Implications (see section 5 for details)</b>	<b>Yes</b>	<b>No</b>
Corporate Risk register and/or Board Assurance Framework Amendments	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Quality implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Resource implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Legal/regulatory implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Diversity and Inclusion implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Performance Implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>

<b>Regulation, Legislation and Compliance relevance</b>
<b>NHS Improvement: (please tick those that are relevant)</b>
<input type="checkbox"/> Risk Assessment Framework <input type="checkbox"/> Quality Governance Framework <input type="checkbox"/> Code of Governance <input checked="" type="checkbox"/> Annual Reporting Manual
<b>Care Quality Commission Domain:</b>
<b>Care Quality Commission Fundamental Standard:</b>

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<b>NHS Improvement Effective Use of Resources: Clinical Services</b>
<b>Other (please state):</b>

<b>Relevance to other Board of Director's Committee: (please select all that apply)</b>			
People	Quality	Finance & Performance	Other (please state)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>